

Got Conflict? Deal with Conflict Effectively: Tools for Your Toolbox

An interactive workshop to help residents improve their skills at dealing with conflict and move towards building a positive community. The training covers: understanding different conflict styles, dispelling conflict myths, examining how conflicts escalate, identifying strategies for de-escalation, prevention and resolution.

Program Type [Single](#)

Time 2 hours

Audience Size 8 min - 25 max

Language English, Mandarin Chinese, Spanish

Audience All Audiences

Season All Year

Topic Education

Region Boston, Metro Boston

Program Contact

Gail S. Packer, Community Dispute Settlement Center

Phone [6178765376](tel:6178765376)

Email gspacker@communitydispute.org