

# Accommodations

To request this catalog in an alternative format such as large print or audio, please contact MassHousing's Community Services Department at 617.854.1080, VP: 857.366.4157, or [dgreen@masshousing.com](mailto:dgreen@masshousing.com).

Developments financed by MassHousing must comply with State & Federal Laws regarding nondiscrimination and equal access to housing for people with disabilities. For more information please see MassHousing's Policy for Portfolio Compliance [https://www.masshousing.com/-/media/Files/Developers/504-ADA/Portfolio\\_Compliance\\_Policy.ashx](https://www.masshousing.com/-/media/Files/Developers/504-ADA/Portfolio_Compliance_Policy.ashx)

When advertising:

- Advertisement must be in large print (14pt or larger) and with a high contrast of colors;
- Should state that reasonable accommodations for people with disabilities can be requested by contacting (manager name), phone, fax, Mass Relay (#711) or VP number.

If the need for an alternative format is known, you must give that person information in the necessary format.

If a person requests a reasonable accommodation and the need is not readily apparent or known, the person must provide verification that they meet the definition of disability and need the accommodation for equal access. If a request is made that the site or program vendor cannot provide, TAP will provide for the accommodation(s) within the limits of the laws. Requests should be made to Denise Green, 617.854.1080, 800.882.1154 x1080, VP 857.366.4157 or [dgreen@masshousing.com](mailto:dgreen@masshousing.com)